

Please call the main office number — **765-646-8569** — to schedule appointments at either office location. When you call, inform our receptionist of the medical problems you are experiencing so an appropriate length of time is reserved for your appointment. In addition, we ask that you be on time for your appointment. If you are more than 15 minutes late, call the office; we may need to reschedule your visit for another time.

Delays: Interruptions are inevitable in any specialist's practice. We do all we can to notify patients of possible delays and inform them of wait times. Please make sure we have a phone number where you can be reached during the day in case there is an unforeseen delay. We make every effort to be thorough in our evaluation and management of all of our patients and ask that you be patient when delays occur.

Phone Calls: Phone calls related to your medical care will be returned as promptly as possible, depending on the acuity and difficulty of the inquiry. Every effort will be made to return all calls the same day they are received. Please leave a phone number where you can be reached.

Prescriptions: If you call for a prescription refill, have available a list of drug allergies, current medications, and your pharmacy name and number. You also must notify us if you are pregnant. Our practice uses electronic prescribing to ensure accuracy and timeliness. Allow 24 hours for refills to be processed.

Payment: You are expected to pay at the time of service. We accept cash, check, and credit/debit cards. We also offer CareCredit® healthcare financing.

Please bring your co-pay with you to your appointment, as well as your driver's license and all active insurance cards. We are more than happy to file your insurance claim for you at no charge.

Medicaid: We are not a primary care office and do not accept Medicaid patients. If you have commercial insurance and plan on applying for Medicaid, you must

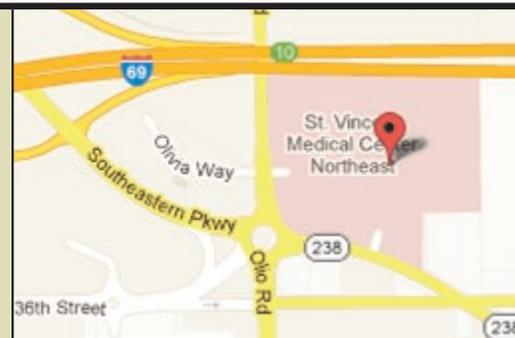
inform us immediately. Failure to inform the office of Medicaid application may be construed as misrepresentation of insurance benefits.

Financial Hardships: We realize that medical care is expensive and, at times, payment may be difficult. If needed, we will do all we can to develop a payment plan. However, if no attempt is made on a patient's part to comply with this plan, collection will be initiated.

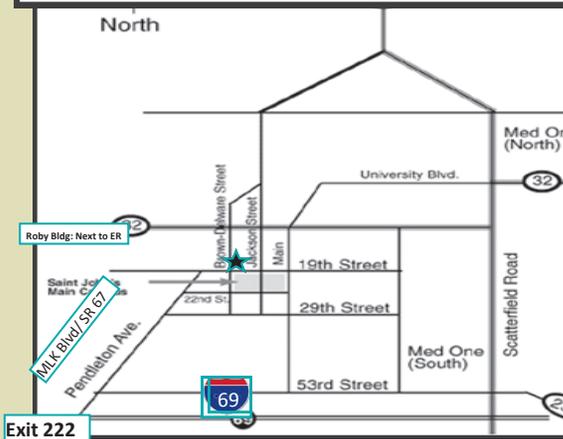
Please do not hesitate to give us a call for your female needs. We are happy to accept new patients, referrals and second opinions at any time.

Dr. Blake and/or Marilyn Frazier see patients at the Fishers' St. Vincent's location each Thursday, as well as at the Anderson location throughout the week. Directions can be found on our website: www.drjeffblake.com

Fishers: St. Vincent Med Center Exit 210



Anderson: St. Vincent Anderson



Jeffrey M. Blake, M.D., Inc.

Gynecology and Women's Health Specialist

**JEFFREY M. BLAKE, M.D.,
F.A.C.O.G.
MARILYN FRAZIER N.P., A.N.P.**

State-of-the-Art, Compassionate Healthcare for Women

*The care you need. The innovation you want.
Close to home.*

Patient Information

**St. Vincent Anderson
Regional Hospital
Roby Building
141 W. 22nd Street
Suite 309
Anderson, IN 46016**

**St. Vincent Medical Center
Northeast
13914 Southeastern
Suite 304
Fishers, IN 46037**

**Phone: 765 646 8569
Fax: 765 622 9708
www.drjeffblake.com**



A Practice Offering Specialized, State-of-the-Art Healthcare for Today's Woman



Welcome to the office of Jeffrey M. Blake, M.D., F.A.C.O.G. and Marilyn Frazier, R.N., M.S. ANP/GNP. We are pleased to have you as a patient and hope that this is the beginning of a long and enjoyable relationship. Our goal is to provide you with a comfortable environment, caring and courteous staff, abundant information, thorough education, and the best medical care possible.



Dr. Jeff Blake & Marilyn Frazier, N.P.

Our Providers:

Marilyn Frazier is an Adult Nurse Practitioner with over 20 years experience in women's health. She specializes in routine health screenings, annual exams, and dietary consultations. As a certified nurse practitioner, Marilyn has prescriptive authority and refers gynecologic problems to Dr. Blake.

Dr. Jeff Blake is an board-certified OB/Gyn. After 20 years as a practicing obstetrician/gynecologist, Dr. Blake now specializes in the treatment of gynecologic and urologic-gynecologic problems. He provides compassionate, innovative care and continually pursues educational and surgical advancements in women's health care.

Patient Care: We specialize in women's health care and gynecology. This includes infertility, menstrual problems, pelvic pain related to female organs, hysterectomy, repair of female pelvic abnormalities, diagnostic and operative laparoscopy and hysteroscopy,

colposcopy, and uro-gynecology. We offer state-of-the-art diagnosis, therapy, and procedures including: HerOption® cryoablation (endometrial ablation), Laparoscopic Supracervical Hysterectomy/Total Laparoscopic Hysterectomy, InterStim® implant, MiniArc® transvaginal system for the treatment of urinary incontinence, and urodynamics for bladder function diagnosis. We do not practice primary care medicine (i.e., colds, sore throats, high blood pressure, etc.); we leave this to the expertise of your family doctor. We do not perform or refer for elective abortions.

Office Philosophy: Decisions regarding your medical care are made through a team approach. It is not our philosophy to dictate what care will be performed. Instead, we diagnose the problem and then educate you on the treatment options. As our patient, you can then make an informed decision as to what management fits your needs. Our patients are treated the same regardless of race, income, or insurance. We strive to treat you with compassion and respect.

Office Locations: Our primary location is in the Roby Building adjacent to St. Vincent Anderson Regional Hospital's ER entrance in Anderson, Indiana. You may park in the parking lot directly in front of the building. We also offer services weekly at St. Vincent Medical Center North-east (just west of I-69/Exit 210) in Fishers. Please refer to the map on back for directions and office hours. You can also find additional information on our website: www.drjeffblake.com

After Hours: Please make calls during regular office hours and reserve after hours calls to those questions or problems that are true emergencies. You may call the main office number at **765-646-8569**. The answering service will receive the call and page the doctor. If you do not hear from the physician in 15 minutes, please call again. If this is a true emergency, then please call 911 or go to either the St. Vincent Anderson or St. Vincent Northeast Emergency Room or your local Med One. Otherwise,

please call back during our normal operating hours. Prescription medications including narcotics will not be re-filled after hours or on weekends. If you still need after hours assistance, realize that this call may be subject to a \$20 convenience fee. Calls and questions about problems after surgery are not subject to this charge. If you have signed a narcotic agreement, please be advised that after-hours requests for services may result in termination from this practice.

Follow these guidelines if you have paged the doctor through the answering service:

- ◆ Stay near the phone since your call will be returned as quickly as possible.
- ◆ The patient with the question or problem should be the person talking to the doctor. Second-hand information and conversation is cumbersome, difficult, and prone to error.
- ◆ On weekends, another physician may be on call for our practice.
- ◆ Prescriptions for birth control pills, narcotics, or prescription refills will not be given after hours.
- ◆ If you have a true emergency and do not have time to page the doctor, call or go directly to either the St. Vincent Anderson or St. Vincent Northeast (Fishers) emergency rooms.

Appointments: Because our office is very busy, it is necessary to call ahead for an appointment. When doing so, please specify the location you prefer (Anderson or Fishers' office). Time slots are held open for emergencies, however, we are often booked months in advance. Subsequently, it is important that you call at least 24 hours ahead of time if you need to cancel or reschedule your appointment so that this slot can be filled by a patient on our waiting list. **Missed appointments, or those not adhering to the 24-hour advance notice cancelation, will incur a \$25 billing fee.**

